



Measuring Up

To take care of our customers, we offer a number of services that make them happy they chose Groton Utilities.

- **Water Meter Testing**
 - Flow testing, meter change, in-house testing of all sizes of meters.
 - Customized service programs, regulatory documentation provided.
- **Backflow Inspection**
 - Inspection and testing.
- **Water Distribution**
 - Including hydrant maintenance, leak detection, pipe installation and emergency service and system management.
- **Chemical Feed System Management**
 - Design, installation and maintenance using certified operators.
 - Corrosion control and treatability studies.
- **Non-Community/Non-Transient (NCNTWS)**
 - Operation, management, maintenance. Lab reports to insure compliance.
- **Certified Laboratory Services**
- **Bulk Water**
- **Consulting Services**
- **Coming Soon – Bottled Water**

For more information on all our water services, call 1-860-446-4000, fax us at 1-860-446-4098 or visit us on-line at www.grotonutilities.com.

EPA AWARD-WINNING UTILITY



At Your Service

Our goal is to provide our customers with safe and valuable water for many years to come.



GROTON UTILITIES



Every day, Groton Utilities pumps more than 9.6 million gallons of the area's highest-quality water.

Water is Water, Right?

Yes, until it tastes funny, looks cloudy or it simply runs out. It can happen and has in other places. But, not in Groton Utilities' service area, where GU is in charge of providing its customers with safe and reliable water that can be used with confidence.



As a locally owned and operated municipal utility, we've been serving the public's needs since 1939. That means our community is using the water we provide. We must take every necessary step to make sure that our resources are carefully managed and well-protected. We must make sure that our businesses and residents are using the best.

Groton Utilities: The Standard

Southeastern Connecticut is home to some of the world's leading businesses and organizations. And, it's no wonder we are their leading water provider. Our water quality standards go well beyond state and federal requirements. Moreover, we know that to maintain that standard, we must always work to increase our efficiency and find new ways to enhance our customer service.

It Begins With the Water

We are continually upgrading our water treatment operations. From monitoring of equipment and water quality to the installation of information systems and surveillance equipment, we are keeping pace with changing technology to deliver a consistent, high-quality product to our community.

And, we are sure that our customers will always have enough. We've carefully designed and managed our reservoir system to meet the growing needs of our community. We've also taken steps to protect our resources by staffing environmental scientists and preparing an Environmental Spill Clean-Up Team to combat any threat at a moment's notice. Our goal is to deliver a plentiful supply of water and we're ready to achieve it—for many years to come.

Helping Others

We also know that other water companies have customers that depend on them. To help other water purveyors take care of their communities, we offer a number of services to ensure that they deliver consistent, high-quality water and increase their efficiency and service.



Certified Laboratory Services

Our lab is certified by the State of Connecticut Department of Public Health and participates in the EPA's Quality Control/Quality Assurance Program. With every test, we offer pick-up and delivery, volume discounts, documentation, certified reports and complete consulting services.



- *Microbiological (Bacteria) Analysis*
- *Physical Tests (Color, Turbidity, etc.)*
- *Chemical Tests*
 - Inorganic
 - Organic

Lab phone # 1-860-446-4082
Fax # 1-860-446-4084

References

- Pfizer Chemical
- Town of Groton
- LedgeLight Health District
- US Navy
- Groton Long Point Water Association
- Noank Water Company
- Fisher Controls
- PS&G